* Ask the caller his/her name
* Identify the patient needs
	+ Has the patient been in before?
	+ What are you trying to achieve?
* Credential
	+ Benefit Statement. Why we are great/different?
		- Providers
		- Technology
	+ Why the Consultation?
* Close
	+ Ask for the appointment!
		- Give two options for day and time
		- Review all details of appt

Consultation Credentialing: I recommend you come in for a consultation so that we can take a look at you, see your concerns, answer all your questions, understand your goals, and recommend a treatment that will most effectively accomplish those goals.